Easy Dynamics Corporation
2000 Corporate Ridge, Suite 240
McLean, VA 22102
Phone: (202) 558-7275
Fax: (800) 466-0519
www.easydynamics.com
SBA Certified 8(a) Woman Owned Small Business

Contract Number: GS-35F-234BA
Period Covered by Contract: 2/20/2024 – 2/19/2029

Pricelist current through MAS Refresh #19 (Modification PS-A869) and PO-0042 dated 2/14/2024.

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov

**General Purpose Commercial Information Technology Equipment, Software and Services - FSC Group 70**

| SIN 54151S | Information Technology Professional Services |
| Special Item No. 54151S | Information Technology Professional Services |
| Special Item No. 54151SSTLOC | Information Technology Professional Services |
| Special Item No. 518210C | Cloud Related Professional Services |
| Special Item No. 518210CSTLOC | Cloud Related Professional Services |
| Special Item No. 541519ICAM | Identity, Credentialing & Access Management |
| Special Item No. 541519ICAMSTLOC | Identity, Credentialing & Access Management |
| Special Item No. 54151HACS | Highly Adaptive Cybersecurity Services |
| Special Item No. 54151HACSSTLOC | Highly Adaptive Cybersecurity Services |
| Special Item No. OLM | Order Level Materials |

**FSC/PSC Code DA01 IT and Telecom - Other Information Technology Services**

**FSC/PSC Code DB10 IT and Telecom Cloud Computing Services**

**FSC/PSC Code DJ01 IT and Telecom - Other Information Technology Services**
**CUSTOMER INFORMATION:**

1a. Awarded Special Item Number(s):

<table>
<thead>
<tr>
<th>SIN</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>518210C</td>
<td>Cloud-Related IT Professional Services</td>
</tr>
<tr>
<td>518210CSTLOC</td>
<td>Cloud-Related IT Professional Services</td>
</tr>
<tr>
<td>54151S</td>
<td>Information Technology Services</td>
</tr>
<tr>
<td>54151SSTLOC</td>
<td>Information Technology Services</td>
</tr>
<tr>
<td>541519ICAM</td>
<td>Identity, Credentialing and Access Management Services</td>
</tr>
<tr>
<td>541519ICAMSTLOC</td>
<td>Identity, Credentialing and Access Management Services</td>
</tr>
<tr>
<td>54151HACS</td>
<td>Highly Adaptive Cybersecurity Services</td>
</tr>
<tr>
<td>54151HACSSTLOC</td>
<td>Highly Adaptive Cybersecurity Services</td>
</tr>
<tr>
<td>OLM</td>
<td>Order-Level Materials (OLMs)</td>
</tr>
</tbody>
</table>

1b. Identification of the lowest priced labor category description, job title # and hourly rate awarded under the contract is:

<table>
<thead>
<tr>
<th>Job Title #</th>
<th>Labor Category Description</th>
<th>GSA Hourly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Associate Cybersecurity Analyst</td>
<td>Under supervision, collaborates with end users to provide assessment and security engineering solutions. Supports the development and deployment activities; supports and participates in testing activities to ensure delivery of quality systems; contributes to the development and continuous review and testing of appropriate cybersecurity practices, standards and guidelines.</td>
<td>$89.47</td>
</tr>
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</table>

1c. Labor Category Descriptions of all corresponding commercial job titles, experience, functional responsibility and education are outlined on pages 13-18 within this pricelist.

2. **Maximum Order Threshold:** $500,000 – SIN 518210C, SIN 54151S, SIN 54141HACS; $1,000,000 – SIN 541519ICAM.

3. **Minimum Order:** $100

4. **Geographic Scope of Coverage:** The Geographic Scope of Coverage is Domestic Delivery. This is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.
5. **Point(s) of production (city, county, and State or foreign country):** Not applicable
6. **Discount from list prices or statement of net price:** Net prices set forth below.
7. **Quantity Discount:** None
8. **Prompt Payment Terms:** None
9a. **Government purchase cards:** Accepted at or below the micro-purchase threshold.
9b. **Government purchase cards:** Accepted above the micro-purchase threshold.
10. **Foreign Items:** No foreign items are awarded under this contract.
11a. **Time of Delivery** – 30 Days
11b. **Expedited Delivery Terms:** As negotiated between Easy Dynamics and the Ordering Activity
11c. **Overnight/2-Day Delivery Terms:** As negotiated between Easy Dynamics and the Ordering Activity
11d. **Urgent Requirements:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.
12. **FOB Point:** Destination
13a. **Ordering Address:**
   
   2000 Corporate Ridge
   
   Suite 240
   
   McLean, VA 22102
   
   Attn: contracts@easydynamics.com
13b. **Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.
14. **Payment Address:**
   
   2000 Corporate Ridge
   
   Suite 240
   
   McLean, VA 22102
   
   Attn: AccountsPayable@easydynamics.com
15. **Warranty/Guarantee Provisions:** All services performed under this contract will be guaranteed to completed in a satisfactory workmanlike manner as delineated with this Authorized FSS IT Schedule Pricelist.
16. **Export Packing Charges:** Export Packing is not offered under this contract.
17. **Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level).** – Purchase cards accepted
18. **Terms and conditions of rental, maintenance, and repair** – Not Applicable
19. **Terms and conditions of installation** – Not Applicable
20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices – Not Applicable

20a. Terms and conditions for any other services – Not Applicable

21. List of service and distribution points: Not Applicable

22. List of Participating Dealers: Easy Dynamics does not authorize any participating dealers under this contract.

23. Preventive maintenance – Not Applicable

24a. Environmental Attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): Not Applicable

24b. Section 508 Compliance: Contact Easy Dynamics for Section 508 compliance information. The EIT standards can be found at: http://www.section508.gov

25. Data Universal Numbering System (DUNS) Number: 805890832
   Unique Entity Identifier: T2GJTLGN2NP3
   Taxpayer Identification Number (TIN): N/A
   Business Size: SBA Certified 8(a) Women Owned Small Businesses
   CAGE Code: 57Q0

26. Notification regarding registration in Central Contractor Registration (CCR) database: Easy Dynamics Corporation is currently registered within the System for Award Management (SAM) database.

27. Trade Agreements Act of 1979, as Amended: All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

28. Ordering Procedures for Federal Supply Schedule Contracts: Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.
   a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
   b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

29. Contractor Tasks/Special Requirements (C-FSS-370) (NOV 2003):
   (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
   (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
(c) **Certifications, Licenses and Accreditations:** As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

(d) **Insurance:** As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

(e) **Personnel:** The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

(f) **Organizational Conflicts of Interest:** Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor’s participation in such order may be restricted in accordance with FAR Part 9.5.

(g) **Documentation/Standards:** The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency’s order.

(h) **Data/Deliverable Requirements:** Any required data/deliverables at the ordering level will be as specified or negotiated in the agency’s order.

(i) **Government-Furnished Property:** As specified by the agency’s order, the Government may provide property, equipment, materials or resources as necessary.

(j) **Availability of Funds:** Many Government agencies’ operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government’s obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

(k) **Overtime:** For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

**30. Contract Administration for Ordering Activities:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity’s convenience, and (m) Termination for Cause (See 52.212-4)

**31. Contractor Commitments, Warranties and Representations:**

a. **For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:**
(1) Time of delivery/installation quotations for individual orders;

(2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.

(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

32. **Blanket Purchase Agreements (BPAs):** The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

33. **Contractor Team Arrangements:** Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

34. **Installation, Deinstallation, Reinstallation:** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of $2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds $2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 33411 or 33411REF.

35. **Prime Contractor Ordering from Federal Supply Schedules:** Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from _______ dated _______. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.
36. **Insurance- Work On A Government Installation (JAN 1997)(FAR 52.228-5):**

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

   (1) For such period as the laws of the State in which this contract is to be performed prescribe; or

   (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

37. **Advance Payments:** A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324).
**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF CLOUD COMPUTING PRODUCTS AND CLOUD RELATED IT PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 518210C)**

****NOTE: This SIN presents a solution for Contractors to provide cloud computing services and cloud-related IT professional services that comply with NIST definitions and principles within the scope of today’s technology and standards with a secondary goal of accommodating ongoing technical advances in cloud computing. SIN 518210 Cloud Computing Services and Cloud-Related IT Professional Services is designed to cover core Cloud Services including Infrastructure as a Service, Platform as a Service, and Software as a Service, as well as the Cloud-related IT Professional Services required to assess, prepare, refactor, migrate, DevOps, integrate or govern a Cloud implementation.

1. **SCOPE**
   The prices, terms and conditions stated under Special Item Number (SIN) 518210C Cloud Computing Services (i.e. IaaS, etc.) and Cloud-Related Professional Services apply exclusively to Cloud Computing Services (i.e. IaaS, etc.) and Cloud-Related Professional Services within the scope of this Information Technology Schedule.

   This SIN provides ordering activities with access to Cloud (i.e. SaaS, etc.) technical services that run in cloud environments and meet the NIST Definition of Cloud Computing Essential Characteristics. Cloud Services [(i.e. SaaS, etc.)] relating to or impinging on cloud that do not meet all NIST essential characteristics should be listed in other SINs. (For example: Software subscription services or Software as a Service offerings that do not meet the essential “measured service” requirement may meet the definition of “Term Licenses” under SIN 511210. See the Measured Service requirement in Table 2, below.)

   The scope of this SIN is limited to cloud capabilities provided entirely as a “pay as you go” service and cloud-related IT professional services. Hardware, software and other artifacts acquired to supporting the physical construction of a private or other cloud are out of scope for this SIN. Currently, an Ordering Activity can procure the hardware and software needed to build private on premise cloud functionality, through combining different services on other GSA Schedule SINs (e.g. 33411, 511210, 54151, 54151ECOM, 54151S).

**RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

a. **Acceptance Testing**
   Any required Acceptance Test Plans and Procedures shall be negotiated by the Ordering Activity at task order level. The Contractor shall perform acceptance testing of the systems for Ordering Activity approval in accordance with the approved test procedures.

b. **Training**
   If training is provided commercially the Contractor shall provide normal commercial installation, operation, maintenance, and engineering interface training on the system. Contractor is responsible for indicating if there are separate training charges.

c. **Information Assurance/Security Requirements**
   The contractor shall meet information assurance/security requirements in accordance with the Ordering Activity requirements at the Task Order level.
d. Related Professional Services

The Contractor is responsible for working with the Ordering Activity to identify related professional services and any other services available on other SINs that may be associated with deploying a complete cloud service (i.e. IaaS, etc.) solution. Any additional substantial and ongoing IT professional services related to the offering such as assessing, preparing, refactoring, migrating, DevOps, developing new cloud based applications and managing/governing a cloud implementation may be offered per the guidelines below.

INFORMATION PERTAINING TO CLOUD RELATED IT PROFESSIONAL SERVICES

a. SCOPE OF 518210 Cloud Related IT Professional Services

(1) The labor categories, prices, terms and conditions stated under Special Item Numbers 518210 Cloud Services and Related IT Professional Services apply exclusively to this SIN within the scope of this Information Technology Schedule. It is anticipated that the relevant IT Professional Services for this SIN 518210 are related to the following: assessing cloud solutions, preparing for cloud solutions, refactoring legacy solutions for cloud migration, migrating legacy or other systems to cloud solutions, DevOps, developing new cloud based applications and providing management/governance for cloud solutions. Contractors may propose other types of relevant professional services as long as they are specifically designed to work within and/or support the types of cloud product services described in SIN 518210.

(2) Cloud Related IT Professional Services provided under this SIN shall comply with all certifications and industry standards as applicable pertaining to the type of services as specified by ordering agency.

(3) The Contractor shall provide Cloud Related IT Professional Services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

b. ORDER

(1) Agencies may use written orders, Electronic Data Interchange (EDI) orders, Blanket Purchase Agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The order shall specify the availability of funds and the period for which funds are available.

(2) All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

c. PERFORMANCE OF SERVICES

(1) The Contractor shall commence performance of Cloud Related IT Professional Services on the date agreed to by the Contractor and the ordering activity.

(2) The Contractor agrees to render Cloud Related IT Professional Services during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

(3) The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Cloud Related IT Professional Services shall be completed in a good and workmanlike manner.

(4) Any Contractor travel required in the performance of Cloud Related IT Professional Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts. All travel will be agreed upon with the client prior to the Contractor’s travel.
d. INSPECTION OF SERVICES

e. RESPONSIBILITIES OF THE CONTRACTOR
The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (MAY 2014) Rights in Data – General, may apply.

The Contractor shall comply with contract clause (52.204-21) to the Federal Acquisition Regulation (FAR) for the basic safeguarding of contractor information systems that process, store, or transmit Federal data received by the contract in performance of the contract. This includes contract documents and all information generated in the performance of the contract.

f. RESPONSIBILITIES OF THE ORDERING ACTIVITY
Subject to the ordering activity’s security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite Cloud Computing IT Professional Services.

g. INDEPENDENT CONTRACTOR
All Cloud Computing IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

h. ORGANIZATIONAL CONFLICTS OF INTEREST
(1) Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.
i. INVOICES
The Contractor, upon completion of the work ordered, shall submit invoices for Cloud Computing IT Professional Services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring IT professional services performed during the preceding month.

j. PAYMENTS
The ordering activity shall pay the Contractor upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. Payments shall be made in accordance with:
For orders that are NOT time-and-materials/labor hours (fixed price applicable).

For orders that are time-and-materials/labor hours.
  ● FAR 52.216-31 (Feb 2007) Time-and Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(f)(3), insert the following provision:
    (1) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
    (2) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by-
      i The offeror;
      ii Subcontractors; and/or
      iii Divisions, subsidiaries, or affiliates of the offeror under a common control.]

k. RESUMES
Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

l. APPROVAL OF SUBCONTRACTS
The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.
m. DESCRIPTION OF CLOUD COMPUTING LABOR HOURS AND PRICING

CLOUD-RELATED IT PROFESSIONAL SERVICES RATES

### SIN 518210C, SIN 518210C STLOC

<table>
<thead>
<tr>
<th>SIN</th>
<th>Labor Category</th>
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<th>2/20/2025-2/19/2026</th>
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**SIN 518210C & 518210CSTLOC**

Cloud-Related IT Professional Services

**Job Title: Cloud Technical Lead**

**Functional Duties/Responsibilities:** Leads the development, architecture and engineering teams to build cloud systems and cloud-related applications in compliance with the SELC lifecycle. Anticipates and resolves issues and risks; ensures the programs are delivered with high quality; contributes to the development and continuous review of appropriate practices, standards and guidelines. Manages, plans, schedules, communicates, facilitates, monitors, and controls architecture, engineering and development related tasks. Determines, monitors, and reviews program economics to include, staffing requirements, resources and risk. Plans, schedules, monitors, and reports on activities related to the program. Establishes appropriate metrics for measuring key program criteria. Manages the integration of products into the overall program schema. Oversees the application of products.
**Education/Experience Required:** A Bachelor’s degree in computer science, information systems, business, engineering or related scientific or technical discipline. This position requires a minimum of four (4) years cloud-related experience, and a minimum of four (4) years as a project manager. Experience includes increasing responsibilities in program and project management and cloud systems design. Scrum experience or certification is desired.

**Job Title: Cloud Project Manager**

**Functional Duties/Responsibilities:** On a cloud-related project, manages, plans, schedules, communicates, facilitates, monitors, and controls project related tasks to ensure timely implementation of releases through deployment, and, in accordance with Project Management standards and procedures. Determines, monitors, and reviews all project economics to include costs, operational budgets, staffing requirements, sub-contractors, resources and risk. Plans, schedules, monitors, and reports on activities related to the project. Leads the project team(s) in determining client requirements and translating requirements into operational plans. Controls project requirements, scope, and change management issues. Coaches members of cross-functional teams to accomplish project goals, to meet established schedules, and resolve technical/operational issues. Establishes appropriate metrics for measuring key program criteria. These responsibilities include managing cross-functional teams, and delivering approved projects on time, within budget, and with quality results.

**Education/Experience Required:** A Bachelor’s degree in computer science, information systems, business, engineering or related scientific or technical discipline. This position requires a minimum of two (2) years project management experience, one (1) of which must be as a project manager in a cloud environment. Scrum experience or certification is desired.

**Job Title: Cloud Developer I**

**Functional Duties/Responsibilities:** Under general direction, designs, modifies, develops and implements cloud-related software programming applications. Understands and applies Agile DevSecOps practices. Uses structured programming, and other development applications. Develops design documentation using industry standard modeling techniques and methodologies. Tests, debugs, and refines the code and software.

**Education/Experience Required:** Associate’s degree and two (2) years of technical experience. Experience with cloud-based systems preferred.

**Job Title: Cloud Developer II**

**Functional Duties/Responsibilities:** Under minimal direction, designs, modifies, develops and implements cloud-related software programming applications. Understands and applies Agile DevSecOps practices. Has knowledge of cloud PaaS services and how to integrate them into modern application development. Uses structured programming, other development applications, automation, microservices, serverless development, and container service development. Develops design documentation using industry standard modeling techniques and methodologies. Tests, debugs, and refines the code and software.

**Education/Experience Required:** A Bachelor’s degree in Computer Science, Information Systems, Engineering, or a related discipline and three (3) years of DevSecOps experience including at least two (2) years of experience in cloud-based applications.
Job Title: Cloud Developer III

**Functional Duties/Responsibilities:** Under broad direction, designs, modifies, develops and implements cloud-related software solutions to meet client requirements. Demonstrated broad experience in Agile DevSecOps to include software system development, design, and testing, programming, software maintenance, configuration management, and documentation. Plans, designs, develops, tests, maintains, and documents software applications and systems. Has a working knowledge of System Development Life Cycle (SDLC) Management, system analysis, structured programming, version control, quality assurance, methodologies, software testing, documentation, and end user support.

**Education/Experience Required:** A Bachelor’s degree in Computer Science, Information Systems, Engineering, or a related discipline and five (5) years of DevSecOps experience including at least three (3) years of experience in cloud-based applications.

Job Title: Senior Cloud Developer

**Functional Duties/Responsibilities:** Under broad direction, designs, modifies, develops and implements cloud-related software solutions to meet client requirements. Demonstrated broad experience in Agile software development to include software system development, design, and testing, programming, software maintenance, configuration management, and documentation. Plans, designs, develops, tests, maintains, and documents software applications and systems. Has a working knowledge of System Development Life Cycle (SDLC) Management, system analysis, structured programming, version control, quality assurance, methodologies, software testing, documentation, and end user support. Leads and directs a team of developers as part of a larger software development effort.

**Education/Experience Required:** A Bachelor’s degree in Computer Science, Information Systems, Engineering, or a related discipline and five (5) years of DevSecOps experience including at least three (3) years of experience in cloud-based applications.

Job Title: Cloud Architect

**Functional Duties/Responsibilities:** Under minimal direction, collaborates with end-users to define, analyze and review business requirements for cloud-related projects. Collaborates with the technical team to define technical specifications and system design; develop technical and data architecture for securing and delivering information systems in a public cloud. Partners with all aspects of the business/business units (BUs) to help align business goals to technical architecture for the program. Partners with IT management to establish and institutionalize processes and procedures for demand management and development resource allocation; leads the development and deployment activities; facilitates design reviews and code walkthroughs; organizes and participates in testing activities to ensure delivery of quality systems; prepares and manages project plans and milestones; estimates level of effort and resource utilization; anticipates and resolves issues and risks; ensures the projects are delivered with high quality; contributes to the development and continuous review of appropriate practices, standards and guidelines.

**Education/Experience Required:** BS degree in Computer Science or related field and four (4) years of technical experience including at least two (2) years of experience with architecture of cloud-based systems.

Job Title: Senior Cloud Architect

**Functional Duties/Responsibilities:** Under broad direction, collaborates with end-users to define, analyze and review business requirements for cloud-related projects. Collaborates with the technical
team to define technical specifications and system design. Partners with all aspects of the business/business units (BUs) to help align business goals to technical architecture for the program. Partners with IT management to establish and institutionalize processes and procedures for demand management and development resource allocation; leads the development and deployment activities; facilitates design reviews and code walkthroughs; organizes and participates in testing activities to ensure delivery of quality systems; prepares and manages project plans and milestones; estimates level of effort and resource utilization; anticipates and resolves issues and risks; ensures the projects are delivered with high quality; contributes to the development and continuous review of appropriate practices, standards and guidelines. Leads and directs a team of architects as part of a larger effort.

**Education/Experience Required:** BS degree in Computer Science or related field and five (5) years of technical experience including at least three (3) years of experience with architecture of cloud-based systems.

**Job Title: Principle Cloud Architect**

**Functional Duties/Responsibilities:** Provides technical/management leadership on major tasks or technology assignments involving cloud-related IT operations. Partners with all aspects of the business/business units (BUs) to help align business goals to technical architecture for the program. Partners with IT management to establish and institutionalize processes and procedures for demand management and development resource allocation; leads the development and deployment activities; facilitates design reviews and code walkthroughs; organizes and participates in testing activities to ensure delivery of quality systems; prepares and manages project plans and milestones; estimates level of effort and resource utilization; anticipates and resolves issues and risks; ensures the projects are delivered with high quality; contributes to the development and continuous review of appropriate practices, standards and guidelines. Leads and directs a team of architects as part of a larger effort. Provide subject matter expertise on the various cloud systems and applications.

**Education/Experience Required:** Bachelor’s degree in Computer Science or related field and eight (8) years of technical experience including at least five (5) years of experience with architecture of cloud-based systems.

**Job Title: Cloud Engineer I**

**Functional Duties/Responsibilities:** Under general direction, responsible for the technical implementation of the assigned cloud solution, according to the relevant customer’s specification and the current requirements. Works with product management to define requirements; works with engineering to define the design for a cloud solution; ensures designs achieve high availability, maintainability and reliability of the product; helps define the future system cloud architecture leading to increased capacity and availability.

**Education/Experience Required:** Associate’s degree and two (2) years of technical experience. Experience with cloud-based systems preferred.

**Job Title: Cloud Engineer II**

**Functional Duties/Responsibilities:** Under minimal direction, integrates a broad range of cloud solutions in support of client requirements for cloud-related IT projects. Formulates and defines system scope and objectives, develops and modifies processes to solve issues for cloud-based systems to achieve desired results. Engineers systems for highly available, fault tolerant configurations aligning toward scalable and durable platforms. Develops and applies engineering and design methods in the investigation and
solution of cloud system requirements, hardware/software interfaces and applications and solutions. Responsible for design, development, engineering, and integration of cloud-based systems.

**Education/Experience Required:** Bachelor’s degree in Computer Science, MIS or related field and three (3) years technical experience with emphasis on cloud-based systems.

**Job Title: Cloud Engineer III**

**Functional Duties/Responsibilities:** Under broad direction, integrates a broad range of cloud solutions in support of client requirements for cloud-related IT projects. Formulates and defines system scope and objectives, develops and modifies processes to solve complex problems for cloud-based systems to achieve desired results using innovative technologies. Engineers systems for highly available, fault tolerant configurations aligning toward scalable and durable platforms. Develops and applies advanced engineering and design methods, theories, and research techniques in the investigation and solution of complex and advanced cloud system requirements, hardware/software interfaces and applications and solutions. Responsible for design, development, engineering, integration, and architecture of cloud-based systems. Manages the technical development work on complex cloud-based projects with the application of new and unique technologies. Provides technical leadership.

**Education/Experience Required:** Bachelor’s degree in Computer Science, MIS or related field and eight (8) years technical experience including at least five (5) years of engineering experience with cloud-based systems.

**Job Title: Cloud Network Engineer II**

**Functional Duties/Responsibilities:** Under minimal direction, implements and administers cloud solutions which meet customer business requirements and service level agreements; monitors, and enforces cloud network security systems; monitors and manages cloud network availability and performance to substantiate defined service level agreements; evaluates cloud network hardware, software, and cloud-native services solutions in accordance to industry standards; manages and monitors firewall products; participates in regular cloud network maintenance activities. Installs, maintains, and monitors the operation of the organization’s cloud network and acts as liaison between developers, operators, vendors, customers, and other personnel regarding the issues surrounding cloud network hardware, software, and cloud-native services.

**Education/Experience Required:** Bachelor’s degree in Computer Science, MIS or related field and three (3) years of experience managing cloud networks.

**Job Title: Cloud Systems Analyst II**

**Functional Duties/Responsibilities:** Under minimal direction, responsible for cloud systems process analysis and design. Requires understanding of organization’s business systems and industry requirements. Provides guidance and insight into specific cloud technologies and their application and independently performs a variety of system design and integration tasks where a specific subject matter expertise is necessary. Plans and performs research, design assessment, development, integration and other assignments in a specific technical area. Creates process change by integrating new processes with existing ones and communicating these changes to impacted teams. Recommends and facilitates quality improvement efforts.

**Education/Experience Required:** Bachelor’s degree in Business Information Systems, Computer Science, or a related field and three (3) years of experience including at least two (2) years of experience in cloud-related requirements analysis and documentation.
Job Title: Cloud Services Subject Matter Expert II

Functional Duties/Responsibilities: Leads technical team in specific technical niches to design federal enterprise-level cloud-based systems and applications in compliance with government standards and in sync with the full system lifecycle. Collaborates with end-users and other system administrators to define, analyze and review business requirements; Collaborates with the technical team to define technical specifications and cloud system design; partners with IT management to establish and institutionalize processes and procedures for demand management and development resource allocation; leads the development and deployment activities; facilitates design reviews and code walkthroughs; organizes and participates in testing activities to ensure delivery of quality systems; prepares and manages cloud-related project plans and milestones; estimates level of effort and resource utilization; anticipates and resolves issues and risks; acts as team developer lead on projects with multiple developers; ensures the projects are delivered with high quality; contributes to the development and continuous review of appropriate practices, standards and guidelines.

Education/Experience Required: Bachelor’s Degree and ten (10) years of technical experience with at least five (5) years of experience with cloud-based technical solutions. Familiar with government cloud standards and has specific domain expertise.

Job Title: Cloud Services Subject Matter Expert III

Functional Duties/Responsibilities: Leads technical team in specific technical niches to design federal enterprise-level cloud-based systems and applications in compliance with government standards and in sync with the full system lifecycle. Collaborates with end-users and other system administrators to define, analyze and review business requirements; Collaborates with the technical team to define technical specifications and cloud system design; partners with IT management to establish and institutionalize processes and procedures for demand management and development resource allocation; leads the development and deployment activities; facilitates design reviews and code walkthroughs; organizes and participates in testing activities to ensure delivery of quality systems; prepares and manages cloud-related project plans and milestones; estimates level of effort and resource utilization; anticipates and resolves issues and risks; acts as team developer lead on projects with multiple developers; ensures the projects are delivered with high quality; contributes to the development and continuous review of appropriate practices, standards and guidelines.

Education/Experience Required: Bachelor’s Degree and fifteen (15) years of technical experience with at least 5 years of experience with cloud-based technical solutions. Expert in Government cloud standards and has extensive domain expertise.

Education/Experience Substitution Table

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TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 54151S); HIGHLY AVAILABLE CYBERSECURITY SERVICES (SPECIAL ITEM NUMBER 54151HACS); IDENTITY, CREDENTIALING AND ACCESS MANAGEMENT (ICAM) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 541519ICAM)

*NOTE: All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.

1. SCOPE
   a. The prices, terms and conditions stated under Special Item Numbers 54151S, 54151HACS, and 541519ICAM Professional Services apply exclusively to IT, HACS, and ICAM Professional Services within the scope of this GSA Schedule.
   b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. ORGANIZATIONAL CONFLICTS OF INTEREST
   a. Definitions.
      “Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.
      “Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.
      An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.
   b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

3. SERVICES PERFORMED
   a. All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.
   b. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
   c. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
4. TRAVEL

Any Contractor travel required in the performance of IT Services must comply with the Pub. L. 99-234 and FAR Part 31.205-46, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel.

(2) Subcontractors; and/or
(3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

5. WARRANTY

a. Unless otherwise specified in the contract, the Contractor's standard commercial warranty applies.

b. The Contractor's commercial guarantee/warranty shall be included in the Commercial Supplier Agreement to include Enterprise User License Agreements or Terms of Service (TOS) Agreements, if applicable.

c. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

6. INVOICES

All services shall be billed in arrears in accordance with 31 U.S.C. 3324.

7. RESUMES

Resumes shall be provided to the GSA contracting officer or the user ordering activity upon request.

Regulation Number Regulation Title/Comments
52.222-46 EVALUATION OF COMPENSATION FOR PROFESSIONAL EMPLOYEES (FEB 1993)
52.222-48 EXEMPTION FROM APPLICATION OF THE SERVICE CONTRACT LABOR STANDARDS TO CONTRACTS FOR MAINTENANCE, CALIBRATION, OR REPAIR OF CERTAIN EQUIPMENT CERTIFICATION (MAY 2014)
52.223-19 COMPLIANCE WITH ENVIRONMENTAL MANAGEMENT SYSTEMS (MAY 2011)
52.223-2 AFFIRMATIVE PROCUREMENT OF BIOBASED PRODUCTS UNDER SERVICE AND CONSTRUCTION CONTRACTS (SEP 2013)
52.229-1 STATE AND LOCAL TAXES (APR 1984)
52.222-62 PAID SICK LEAVE UNDER EXECUTIVE ORDER 13706 (JAN 2022)
52.223-13 ACQUISITION OF EPEAT - REGISTERED IMAGING EQUIPMENT (JUN 2014)
52.223-14 ACQUISITION OF EPEAT® - REGISTERED TELEVISIONS (JUN 2014)
52.223-16 ACQUISITION OF EPEAT® - REGISTERED PERSONAL COMPUTER PRODUCTS (OCT 2015)
552.238-115 SPECIAL ORDERING PROCEDURES FOR THE ACQUISITION OF ORDER-LEVEL MATERIALS (APR 2022)
552.238-107 TRAFFIC RELEASE (SUPPLIES) (MAY 2019)
552.238-73 IDENTIFICATION OF ELECTRONIC OFFICE EQUIPMENT PROVIDING ACCESSIBILITY FOR INDIVIDUALS WITH DISABILITIES (MAR 2022)
552.238-86 DELIVERY SCHEDULE (MAY 2019)
552.238-89 DELIVERIES TO THE U.S. POSTAL SERVICE (MAY 2019)
552.238-90 CHARACTERISTICS OF ELECTRIC CURRENT (MAY 2019)
552.238-91 MARKING AND DOCUMENTATION REQUIREMENTS FOR SHIPPING (MAY 2019)
**IT PROFESSIONAL SERVICES RATES**

**SIN 54151S, SIN 54151SSTLOC**

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IT PROFESSIONAL SERVICES
SIN 54151S and 54151SSTLOC

Job Title: Project Manager
Functional Duties/Responsibilities: Channels the performance of (a) task/tasks on a related program. Manages the integration of products into the overall program schema. Oversees the application of products. Responsible for managing, planning, scheduling, communicating, facilitating, monitoring, controlling, and reporting project related tasks to ensure timely implementation of releases through deployment, and, in accordance with Project Management standards and procedures. These responsibilities include managing cross-functional teams, and delivering approved projects on time, within budget, and with quality results.

Education/Experience Required: A Bachelor’s degree in computer science, information systems, business, engineering or related scientific or technical discipline. This position requires a minimum of two (2) years general related experience, one (1) of which must be as a project manager. Experience includes increasing responsibilities in program and project management and information systems design.

Job Title: Senior Developer
Functional Duties/Responsibilities: Designs, modifies, develops and implements software solutions to meet client requirements. Demonstrated broad experience in software development to include software system development, design, and testing, programming, software maintenance, configuration management, and documentation. Plans, designs, develops, tests, maintains, and documents software applications and systems. Follows client’s SDLC methodology and software engineering standards. Working knowledge of System Development Life Cycle (SDLC) Management, system analysis, structured programming, version control, quality assurance, methodologies, software testing, documentation, and end user support. Supervises and provides direction to software engineers as required.

Education/Experience Required: A Bachelor’s degree in Computer Science, Information Systems, Engineering, or a related discipline and five (5) years of technical experience with ability to lead team of developers on IT projects.

Job Title: Developer III
Functional Duties/Responsibilities: Designs, modifies, develops and implements software solutions to meet client requirements. Demonstrated broad experience in software development to include software system development, design, and testing, programming, software maintenance, configuration management, and documentation. Plans, designs, develops, tests, maintains, and documents software applications and systems. Follows client’s SDLC methodology and software engineering standards. Working knowledge of System Development Life Cycle (SDLC) Management, system analysis, structured programming, version control, quality assurance, methodologies, software testing, documentation, and end user support.

Education/Experience Required: A Bachelor’s degree in Computer Science, Information Systems, Engineering, or a related discipline and five (5) years of IT technical experience.
Job Title: Developer II  
**Functional Duties/Responsibilities:** Designs, modifies, develops and implements software programming applications. Uses structured programming, and other development applications. Develops Block diagrams and logic flow charts. Tests, debugs, and refines the code and software.  
**Education/Experience Required:** A Bachelor’s degree in Computer Science, Information Systems, Engineering, or a related discipline and three (3) years of IT technical experience.

Job Title: Enterprise Architect  
**Functional Duties/Responsibilities:** Leads the development team to build enterprise systems and applications in compliance with the full system lifecycle. Collaborates with end-users to define, analyze and review business requirements; Collaborates with the technical team to define technical specifications and system design; partners with IT management to establish and institutionalize processes and procedures for demand management and development resource allocation; leads the development and deployment activities; facilitates design reviews and code walkthroughs; organizes and participates in testing activities to ensure delivery of quality systems; prepares and manages project plans and milestones; estimates level of effort and resource utilization; anticipates and resolves issues and risks; acts as team developer lead on projects with multiple developers; ensures the projects are delivered with high quality; contributes to the development and continuous review of appropriate practices, standards and guidelines.  
**Education/Experience Required:** BS degree in Computer Science or related field and eight (8) years of technical experience with emphasis on enterprise IT systems and applications.

Job Title: Senior Solutions Architect  
**Functional Duties/Responsibilities:** Leads the development team to build enterprise systems and applications in compliance with the full system lifecycle. Collaborates with end-users to define, analyze and review business requirements; Collaborates with the technical team to define technical specifications and system design; partners with IT management to establish and institutionalize processes and procedures for demand management and development resource allocation; leads the development and deployment activities; facilitates design reviews and code walkthroughs; organizes and participates in testing activities to ensure delivery of quality systems; prepares and manages project plans and milestones; estimates level of effort and resource utilization; anticipates and resolves issues and risks; acts as team developer lead on projects with multiple developers; ensures the projects are delivered with high quality; contributes to the development and continuous review of appropriate practices, standards and guidelines.  
**Education/Experience Required:** BS degree in Computer Science or related field and four (4) years of technical experience with emphasis on the architecture of IT systems and applications.

Job Title: Solutions Architect  
**Functional Duties/Responsibilities:** Collaborates with end-users to define, analyze and review business requirements; Collaborates with the technical team to define technical specifications and system design; partners with IT management to establish and institutionalize processes and procedures for demand management and development resource allocation; leads the development and deployment activities; facilitates design reviews and code walkthroughs; organizes and participates in testing activities to ensure delivery of quality systems; prepares and manages project plans and milestones; estimates level of effort and resource utilization; anticipates and resolves issues and risks; ensures the projects are
delivered with high quality; contributes to the development and continuous review of appropriate practices, standards and guidelines.

**Education/Experience Required:** BS degree in Computer Science or related field and four (4) years of technical IT experience.

**Job Title: Systems Engineer II**

**Functional Duties/Responsibilities:** Responsible for the technical implementation of the assigned system, across company’s projects, according to the relevant customer’s specification and the current requirements. Works with senior management; works with engineering to define the high-level design for a complex real time system; ensures designs achieve high availability, maintainability and reliability of the product; helps define the future system architecture leading to increased capacity and availability.

**Education/Experience Required:** A BS degree in Computer Science or a related field and three (3) years of IT technical experience.

**Job Title: Systems Engineer I**

**Functional Duties/Responsibilities:** Responsible for the technical implementation of the assigned system, across company’s projects, according to the relevant customer’s specification and the current requirements. Works with Product management to define requirements; works with engineering to define the high-level design for a real time system; ensures designs achieve high availability, maintainability and reliability of the product; helps define the future system architecture leading to increased capacity and availability.

**Education/Experience Required:** A BS degree in Computer Science or a related field and one (1) year of IT technical experience.

**Job Title: Associate Systems Engineer**

**Functional Duties/Responsibilities:** Responsible for the technical implementation of the assigned system, across company’s projects, according to the relevant customer’s specification and the current requirements. Works with Product management to define requirements; works with engineering to define the high-level design for a real time system; ensures designs achieve high availability, maintainability and reliability of the product; helps define the future system architecture leading to increased capacity and availability.

**Education/Experience Required:** Associate’s degree and two (2) years of IT technical experience.

**Job Title: Network Engineer II**

**Functional Duties/Responsibilities:** Implements and administers network solutions which meet customer business requirements and service level agreements; monitors, and enforces network security systems; monitors and manages network availability and performance to substantiate defined service level agreements; evaluates network hardware and software solutions in accordance to industry standards; manages and monitors network firewall products; participates in regular network maintenance activities. Installs, maintains, and monitors the operation of the organization’s enterprise network and acts as liaison between developers, operators, vendors, customers, and other personnel regarding the issues surrounding network hardware and software.

**Education/Experience Required:** BS degree in Computer Science, MIS or related field and three (3) years experience managing networks.
**Job Title: Functional Systems Analyst II**
**Functional Duties/Responsibilities:** Under broad direction, responsible for systems process analysis and design. Requires understanding of organization’s business systems and industry requirements. Provides guidance and insight into specific technologies and their application and independently performs a variety of system design and integration tasks where a specific subject matter expertise is necessary. Plans and performs research, design assessment, development, integration and other assignments in a specific technical area. Creates process change by integrating new processes with existing ones and communicating these changes to impacted teams. Recommends and facilitates quality improvement efforts.

**Education/Experience Required:** BS degree in Business Information Systems, Computer Science, or a related field and five (5) years of experience in requirements analysis and documentation.

**Job Title: Functional Systems Analyst I**
**Functional Duties/Responsibilities** Under direct supervision, responsible for systems process analysis and design. Plans and performs research, design assessment, development, integration and other assignments in a specific technical area. Analyzes problems for resolution, gathers information from client users, defines work problems, and, if feasible, designs a system of computer programs and procedures to resolve the problems. Creates process change by integrating new processes with existing ones and communicating these changes to impacted teams. Recommends and facilitates quality improvement efforts.

**Education/Experience Required:** Associate’s degree in Business Information Systems, Computer Science, or a related field and two (2) years of technical experience.

**Job Title: Privacy SME**
**Functional Duties/Responsibilities:** Provides expert level understanding related to privacy based on experience in one or more of the critical infrastructure sectors. Includes knowledge of and experience with the legal and regulatory privacy-related cybersecurity frameworks associated with respective critical infrastructure sectors, especially as related to executive-level risk management, common cybersecurity practices, and cybersecurity tools and metrics. Applies subject matter expertise to high-level analysis, and guidance development for cybersecurity challenges. Applies high-level facilitation skills within large groups in order to derive stakeholder cybersecurity imperatives and support the prioritization of sometimes competing privacy-related cybersecurity imperatives.

**Education/Experience Required:** A Bachelor’s degree in computer science, information systems, business, engineering or related scientific or technical discipline. Bachelor’s Degree and ten (10) years of technical experience with at least 8 years of experience with privacy technical solutions. Expert in Government privacy standards and has extensive domain expertise.

**Job Title: Senior Privacy Analyst**
**Functional Duties/Responsibilities:** Under broad direction, assists with applying subject matter expertise to high-level analysis, and guidance development for privacy-related cybersecurity challenges. Familiar with federal guidelines for the Privacy requirements and expertise in complying with and applying guidance (e.g. FISMA,NIST, OMB). Conducts interviews with appropriate stakeholders and prepares privacy analyses, privacy risk assessments, and privacy impact assessments, as applicable to analyze new or proposed changes to existing technology, sharing agreements, and programs to identify privacy risks and provide possible mitigation strategies. Performs assessments and analyses of projects and studies that require analysis of interrelated issues such as legal compliance, policy compliance, and
regulatory compliance. Gathers relevant information concerning systems collecting personally identifiable information to determine applicable regulatory requirements and drafts compliance documentation in accordance with requirements. Participates in product development meetings to identify privacy equities.

**Education/Experience Required:** A Bachelor’s degree in computer science, information systems, business, engineering or related scientific or technical discipline. Bachelor’s Degree and seven (7) years of technical experience with at least 5 years of experience with privacy technical solutions. Expert in Government privacy standards.

**Job Title:** Privacy Analyst  
**Functional Duties/Responsibilities:** Under general direction, assists with applying subject matter expertise to privacy-related cybersecurity challenges. Familiar with federal guidelines for the Privacy requirements and compliance and applying guidance (e.g., FISMA, NIST, OMB). Conducts interviews with appropriate stakeholders and prepares privacy analyses, privacy risk assessments, and privacy impact assessments, as applicable to analyze new or proposed changes to existing technology, sharing agreements, and programs to identify privacy risks and provide possible mitigation strategies. Performs assessments and analyses of projects and studies that require analysis of interrelated issues such as legal compliance, policy compliance, and regulatory compliance. Gathers relevant information concerning systems collecting personally identifiable information to determine applicable regulatory requirements and drafts compliance documentation in accordance with requirements. Participates in product development meetings to identify privacy equities.

**Education/Experience Required:** A Bachelor’s degree in computer science, information systems, business, engineering or related scientific or technical discipline. Bachelor’s Degree and four (4) years of technical experience with at least 3 years of experience with privacy technical solutions.

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<th>DEGREE AND EXPERIENCE SUBSTITUTION</th>
<th>RELATED EXPERIENCE SUBSTITUTION</th>
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<td>Associate’s</td>
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<td>Doctorate</td>
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## HIGHLY AVAILABLE CYBERSECURITY SERVICES RATES
### SIN 54151HACS, SIN 54151HACSSTLOC

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### HIGHLY AVAILABLE CYBERSECURITY SERVICES
### SIN 54151HACS and 54151HACSSTLOC

**Job Title: Associate Cybersecurity Analyst**

**Functional Duties/Responsibilities:** Under supervision, collaborates with end users to provide assessment and security engineering solutions. Supports the development and deployment activities; supports and participates in testing activities to ensure delivery of quality systems; contributes to the development and continuous review and testing of appropriate cybersecurity practices, standards and guidelines.

**Education/Experience Required:** Associate’s degree and two (2) years of IT technical experience.

**Job Title: Cybersecurity Analyst**

**Functional Duties/Responsibilities:** Under supervision, collaborates with end users to provide assessment and security engineering solutions. Supports the development and deployment activities; supports and participates in testing activities to ensure delivery of quality systems; contributes to the
development and continuous review and testing of appropriate cybersecurity practices, standards and guidelines.

**Education/Experience Required:** BS degree in Computer Science or a related field and one (1) year of IT technical experience.

**Job Title: Senior Cybersecurity Analyst**

**Functional Duties/Responsibilities:** Under general direction, collaborates with end users to provide assessment and security engineering solutions. Supports the development and deployment activities; supports and participates in testing activities to ensure delivery of quality systems; contributes to the development and continuous review and testing of appropriate cybersecurity practices, standards and guidelines.

**Education/Experience Required:** BS degree in Computer Science or a related field and three (3) years of IT technical experience.

**Job Title: Cybersecurity Engineer II**

**Functional Duties/Responsibilities:** Under general direction, collaborates with end-users to define, analyze and review requirements for cybersecurity projects. Collaborates with the technical team to define technical specifications, test parameters, and system design. Partners with the business/ business units to help align business goals to security architecture for the program. Partners with IT management to establish and institutionalize processes and procedures for cybersecurity; supports the development and deployment activities; facilitates design reviews and code walkthroughs; supports and participates in testing activities to ensure delivery of quality systems; prepares and manages project plans and milestones; estimates level of effort and resource utilization; anticipates and resolves issues and risks; ensures the projects are delivered with high quality; contributes to the development and continuous review of appropriate cybersecurity practices, standards and guidelines. Conducts RMF services, security assessments and testing.

**Education/Experience Required:** BS degree in Computer Science or a related field and five (5) years of IT technical experience with an emphasis in cybersecurity.

**Job Title: Cybersecurity Engineer III**

**Functional Duties/Responsibilities:** Under minimal direction, collaborates with end-users to define, analyze and review requirements for cybersecurity projects. Collaborates with the technical team to define technical specifications, test parameters, and system design. Partners with the business/ business units to help align business goals to security architecture for the program. Partners with IT management to establish and institutionalize processes and procedures for cybersecurity; supports the development and deployment activities; facilitates design reviews and code walkthroughs; supports and participates in testing activities to ensure delivery of quality systems; prepares and manages project plans and milestones; estimates level of effort and resource utilization; anticipates and resolves issues and risks; ensures the projects are delivered with high quality; contributes to the development and continuous review of appropriate cybersecurity practices, standards and guidelines. Conducts RMF services, security assessments and testing.

**Education/Experience Required:** BS degree in Computer Science or a related field and eight (8) years of IT technical experience with an emphasis in cybersecurity.
Job Title: Cybersecurity Subject Matter Expert I

Functional Duties/Responsibilities: Under minimal direction, provides advanced level understanding related to cybersecurity. Includes familiarity with the legal and regulatory privacy-related cybersecurity frameworks associated with respective critical infrastructure sectors, especially as related to common cybersecurity practices, assessment and testing methodologies, and cybersecurity tools and metrics. Applies subject matter expertise to high-level analysis, and guidance development for cybersecurity challenges.

Education/Experience Required: BS degree in Computer Science or a related field and five (5) years of IT technical experience including at least three (3) years of experience in cybersecurity.

Job Title: Cybersecurity Subject Matter Expert II

Functional Duties/Responsibilities: Under minimal direction, provides advanced level understanding related to cybersecurity. Includes familiarity with the legal and regulatory privacy-related cybersecurity frameworks associated with respective critical infrastructure sectors, especially as related to common cybersecurity practices, assessment and testing methodologies, and cybersecurity tools and metrics. Applies subject matter expertise to high-level analysis, and guidance development for cybersecurity challenges.

Education/Experience Required: BS degree in Computer Science or a related field and eight (8) years of IT technical experience including at least five (5) years of experience in cybersecurity.

Job Title: Cybersecurity Subject Matter Expert III

Functional Duties/Responsibilities: Provides expert level understanding related to cybersecurity, based on experience in one or more critical infrastructure sectors. Includes familiarity with the legal and regulatory cybersecurity frameworks associated with respective critical infrastructure sectors, especially as related to executive-level risk management, common cybersecurity practices, assessments, testing, and cybersecurity tools and metrics. Applies subject matter expertise to high-level analysis, and guides development for cybersecurity challenges. Applies high-level facilitation skills within large groups in order to derive stakeholder cybersecurity imperatives and support the prioritization of sometimes competing Digital Identity Management-related cybersecurity imperatives.

Education/Experience Required: BS degree in Computer Science or a related field and ten (10) years of IT technical experience including at least seven (7) years of experience in cybersecurity.

Job Title: Cybersecurity Subject Matter Expert IV

Functional Duties/Responsibilities: Provides expert level understanding related to cybersecurity, based on experience in one or more critical infrastructure sectors. Includes familiarity with the legal and regulatory cybersecurity frameworks associated with respective critical infrastructure sectors, especially as related to executive-level risk management, common cybersecurity practices, and cybersecurity tools and metrics. Applies subject matter expertise to high-level analysis, and guides development for cybersecurity challenges. Applies high-level facilitation skills within large groups in order to derive stakeholder cybersecurity imperatives and support the prioritization of sometimes competing Digital Identity Management-related cybersecurity imperatives.

Education/Experience Required: BS degree in Computer Science or a related field and twelve (12) years of IT technical experience including at least nine (9) years of experience in cybersecurity.
Job Title: Cybersecurity Project Manager

Functional Duties/Responsibilities: Manages, plans, schedules, communicates, facilitates, monitors, and controls cybersecurity project related tasks to ensure timely implementation of releases through deployment, and, in accordance with Project Management standards and procedures. Determines, monitors, and reviews all project economics to include costs, operational budgets, staffing requirements, sub-contractors, resources and risk. Plans, schedules, monitors, and reports on activities related to the project. Using Scrum methodologies, leads the project team(s) in determining client requirements and translating requirements into operational plans. Controls project requirements, scope, and change management issues. Coaches members of cross-functional teams to accomplish project goals, to meet established schedules, and resolve technical/operational issues. Establishes appropriate metrics for measuring key program criteria. These responsibilities include managing cross-functional teams, and delivering approved projects on time, within budget, and with quality results.

Education/Experience Required: A Bachelor’s degree in computer science, information systems, business, engineering or related scientific or technical discipline. This position requires a minimum of two (2) years project management experience, one (1) of which must be as a project manager in a cybersecurity environment. Scrum experience or certification is desired.

Job Title: Cybersecurity Program Manager

Functional Duties/Responsibilities: Plans, directs, and coordinates a cross-functional team’s activities to manage and implement cybersecurity project and/or interrelated programs from contract initiation to final operational stage. Leads teams to develop plans that model program commitments and timing. Leads the project/program team(s) in determining client requirements and translating requirements into operational plans. Determines, monitors, and reviews all project/program economics to include costs, operational budgets, staffing requirements, resources and risk. Identifies and assembles the appropriate blend of resources to meet program needs and requirements; monitors and reports on activities related to the project/program. Meets with customers to review program scope/progress and resolve program issues. Controls project/program requirements, scope, and change management issues. Formulates contingency plans to address schedule revisions, risk, fund allocations, and work requirements. Ensures adherence to legally binding requirements and client’s long-term strategic goals. Coaches members of cross-functional teams to accomplish project/program goals, to meet established schedules, and resolve technical/operational issues. Establishes appropriate metrics for measuring key program criteria. Maintains awareness of emerging technologies in security and digital identity management and project/program management techniques.

Education/Experience Required: A Bachelor’s degree in computer science, information systems, business, engineering or related scientific or technical discipline. This position requires a minimum of six (6) years of IT experience including four (4) years cybersecurity or identity management related experience, and a minimum of four (4) years as a project manager. Experience includes increasing responsibilities in program and project management supporting cybersecurity or identity management related efforts. Scrum experience or certification is desired.

Education/Experience Substitution Table

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<th>DEGREE</th>
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<td>Associate’s</td>
<td>2 Years</td>
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<tr>
<td>Bachelor’s</td>
<td>Associate’s + 2 Years</td>
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<td>Master’s</td>
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<td>6 Years</td>
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<tr>
<td>Doctorate</td>
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## ICAM PROFESSIONAL SERVICES RATES
### SIN 541519ICAM, SIN 541519ICAMSSTLOC

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<th>SIN</th>
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### SIN 541519ICAM & 541519ICAMSSTLOC

**Identity and Access Management Professional Services**

**Job Title:** Senior Security and Digital Identity Management SME  
**Functional Duties/Responsibilities:** Provides expert level understanding related to digital identity management and cybersecurity, based on experience in one or more critical infrastructure sectors. Includes familiarity with the legal and regulatory privacy-related cybersecurity frameworks associated with respective critical infrastructure sectors, especially as related to executive-level risk management, common cybersecurity practices, and cybersecurity tools and metrics. Applies subject matter expertise to high-level analysis, and guides development for cybersecurity challenges. Applies high-level facilitation skills within large groups in order to derive stakeholder cybersecurity imperatives and support the prioritization of sometimes competing Digital Identity Management-related cybersecurity imperatives.

**Education/Experience Required:** A Bachelor’s degree in computer science, information systems, business, engineering or related scientific or technical discipline. Bachelor’s Degree and twelve (12) years of technical experience with at least 8 years of experience with security and identity management.
technical solutions. Expert in Government security and identity management standards and has extensive domain expertise.

Job Title: Security and Digital Identity Management SME

**Functional Duties/Responsibilities:** Provides advanced level understanding related to digital identity management and cybersecurity, based on experience in one or more critical infrastructure sectors. Includes familiarity with the legal and regulatory privacy-related cybersecurity frameworks associated with respective critical infrastructure sectors, especially as related to executive-level risk management, common cybersecurity practices, and cybersecurity tools and metrics. Applies subject matter expertise to high-level analysis, and guidance development for cybersecurity challenges. Applies facilitation skills in order to derive stakeholder cybersecurity imperatives and support the prioritization of sometimes competing Digital Identity Management-related cybersecurity imperatives.

**Education/Experience Required:** A Bachelor’s degree in computer science, information systems, business, engineering or related scientific or technical discipline. Bachelor’s Degree and eight (8) years of technical experience with at least 6 years of experience with security and identity management technical solutions. Expert in Government security and identity management standards and has extensive domain expertise.

Job Title: Senior Security and Digital Identity Management Architect

**Functional Duties/Responsibilities:** Provides technical/management leadership on major tasks or technology assignments involving security and digital identity management operations. Partners with all aspects of the business/ business units (BUs) to help align business goals to technical architecture for the program. Partners with IT management to establish and institutionalize processes and procedures for security and digital identity management; leads the development and deployment activities; facilitates design reviews and code walkthroughs; organizes and participates in testing activities to ensure delivery of quality systems; prepares and manages project plans and milestones; estimates level of effort and resource utilization; anticipates and resolves issues and risks; ensures the projects are delivered with high quality; contributes to the development and continuous review of appropriate practices, standards and guidelines. Leads and directs a team of architects as part of a larger effort. Provide subject matter expertise on the various security and digital identity management applications.

**Education/Experience Required:** Bachelor’s degree in Computer Science or related field and ten (10) years of technical experience including at least five (5) years of experience with architecture of security and identity management-based systems.

Job Title: Security and Digital Identity Management Architect

**Functional Duties/Responsibilities:** Under broad direction, collaborates with end-users to define, analyze and review business requirements for security and digital identity management projects. Collaborates with the technical team to define technical specifications and system design. Partners with the business/ business units (BUs) to help align business goals to technical architecture for the program. Partners with IT management to establish and institutionalize processes and procedures for security and digital identity management; supports the development and deployment activities; facilitates design reviews and code walkthroughs; supports and participates in testing activities to ensure delivery of quality systems; prepares and manages project plans and milestones; estimates level of effort and resource utilization; anticipates and resolves issues and risks; ensures the projects are delivered with high quality; contributes to the development and continuous review of appropriate practices, standards and guidelines. Supports a team of architects as part of a larger effort.
**Education/Experience Required:** Bachelor’s degree in Computer Science or related field and seven (7) years of technical experience including at least four (4) years of experience with architecture of security and identity management-based systems.

**Job Title:** Security and Digital Identity Management Program Manager

**Functional Duties/Responsibilities:** Plans, directs, and coordinates a cross-functional team’s activities to manage and implement project and/or interrelated programs from contract initiation to final operational stage. Leads teams to develop plans that model program commitments and timing. Leads the project/program team(s) in determining client requirements and translating requirements into operational plans. Determines, monitors, and reviews all project/program economics to include costs, operational budgets, staffing requirements, resources and risk. Identifies and assembles the appropriate blend of resources to meet program needs and requirements; monitors and reports on activities related to the project/program. Meets with customers to review program scope/progress and resolve program issues. Controls project/program requirements, scope, and change management issues. Works with senior management on program proposals, bids, contracts, estimates, and schedules. Formulates contingency plans to address schedule revisions, risk, fund allocations, and work requirements. Ensures adherence to legally binding requirements and client’s long-term strategic goals. Coaches members of cross-functional teams to accomplish project/program goals, to meet established schedules, and resolve technical/operational issues. Establishes appropriate metrics for measuring key program criteria. Maintains awareness of emerging technologies in security and digital identity management and project/program management techniques.

**Education/Experience Required:** A Bachelor’s degree in computer science, information systems, business, engineering or related scientific or technical discipline. This position requires a minimum of six (6) years of IT experience including four (4) years security or identity management related experience, and a minimum of four (4) years as a project manager. Experience includes increasing responsibilities in program and project management supporting security and identity management efforts. Scrum experience or certification is desired.

**Job Title:** Security and Digital Identity Management Project Manager

**Functional Duties/Responsibilities:** Manages, plans, schedules, communicates, facilitates, monitors, and controls project related tasks to ensure timely implementation of releases through deployment, and, in accordance with Project Management standards and procedures. Determines, monitors, and reviews all project economics to include costs, operational budgets, staffing requirements, sub-contractors, resources and risk. Plans, schedules, monitors, and reports on activities related to the project. Using Scrum methodologies, leads the project team(s) in determining client requirements and translating requirements into operational plans. Controls project requirements, scope, and change management issues. Coaches members of cross-functional teams to accomplish project goals, to meet established schedules, and resolve technical/operational issues. Establishes appropriate metrics for measuring key program criteria. These responsibilities include managing cross-functional teams, and delivering approved projects on time, within budget, and with quality results.

**Education/Experience Required:** A Bachelor’s degree in computer science, information systems, business, engineering or related scientific or technical discipline. This position requires a minimum of two (2) years project management experience, one (1) of which must be as a project manager supporting security and identity management efforts. Scrum experience or certification is desired.
Job Title: Security and Digital Identity Management Technical Specialist  
Functional Duties/Responsibilities: Under general direction, responsible for the technical implementation of the assigned security and identity management solution, according to the relevant customer’s specification and the current requirements. Works with technical leadership to define requirements and the design for the security and identity management solution; ensures designs achieve high availability, maintainability and reliability of the product. Formulates and defines system scope and objectives, develops and modifies processes to solve issues for identity management systems to achieve desired results.

Education/Experience Required: A Bachelor’s degree in computer science, information systems, business, engineering or related scientific or technical discipline. This position requires a minimum of two (2) years technical experience. Security and identity management experience is desired.

Job Title: Senior Identity Management Policy Analyst  
Functional Duties/Responsibilities: Provides expert insight and analysis of policy issues resulting in recommendations for and/or drafts of major policy papers, positions, and other artifacts. Guides policy through all necessary review and approval processes. Provides subject matter expertise on advanced Identity & Access Management solutions, throughout all project and system lifecycle phases. Supports customer requirements gathering, product evaluations, and product integration.

Education/Experience Required: A Bachelor’s degree in computer science, information systems, business, engineering or related scientific or technical discipline, to include strong policy coursework or degree. Bachelor’s Degree and ten (10) years of technical experience with at least 8 years of experience with security and identity management policy solutions. Expert in Government security and identity management standards and has extensive domain expertise.

Job Title: Identity Management Policy Analyst  

Education/Experience Required: A Bachelor’s degree in computer science, information systems, business, engineering or related scientific or technical discipline, to include policy coursework or degree. This position requires a minimum of two (2) years identity management-related experience.

Education/Experience Substitution Table

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<thead>
<tr>
<th>DEGREE</th>
<th>DEGREE AND EXPERIENCE SUBSTITUTION</th>
<th>RELATED EXPERIENCE SUBSTITUTION</th>
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