



CREDENTIAL SERVICE PROVIDER GO-LIVE

The advantages of using external credential service providers are clear. So are the challenges.

Today, more and more agencies are utilizing digital services to reduce barriers and increase access to critical programs. The 21st Century Integrated Digital Experience Act, recent executive orders, and evolving customer expectations all point to digital identity as the key to modern service delivery.

Leveraging an external CSP can deliver multiple benefits, from improving customer experiences to meeting federal mandates. And because they specialize in identity proofing and credential management, CSPs also allow agencies to focus on their core mission. Several agencies have even adopted a multi-CSP approach, leveraging two or more external CSPs to reduce the risk of single-point failure and expand demographic coverage. But while the benefits of leveraging CSPs are clear, successful implementation and go-live requires overcoming several key challenges, including:

- + **Integrating** with existing processes and Zero Trust architecture
- + **Delineating** roles, responsibilities, and risk between agency and CSP
- + **Testing** and learning from CSP integrations before roll-out
- + **Managing** organizational change and communications
- + **Reporting** accurately on app integration, performance, and risk

Based on our hands-on experience at three cabinet-level agencies, Easy Dynamics has developed an accelerated solution that solves all of these common challenges: **Credential Service Provider Go-Live**.

Delivering ROI From Day One

Our CSP Go-Live accelerator is designed to rapidly deliver ROI, allowing agencies to reap the benefits of an external CSP strategy from day one. This unique plug-and-play solution consists of five customizable components, all of which

THE KEY BENEFITS OF ACCELERATED GO-LIVE

Efficiency

Reduce your time to market by up to 60%



Speed

Deploy quickly and start testing in a single day



Compliance

Enforce NIST 800-63 and other federal guidelines



Security

Lock in robust security with Zero Trust alignment



Support

Offer critical support for your users, workforce, and stakeholders



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work together in tandem: *Identity Integration, Customer Documents, Governance Agreements, App Onboarding Playbook, and Integrated Reporting.*

✓ Identity Integration

Delivers Business-to-Consumer (B2C) CSP integration at scale.

- + Azure Active Directory Business-to-Customer (B2C) integration at scale
- + Accelerated integration of leading CSPs through standard protocols

✓ Customer Documents

Facilitates organizational change management and buy-in.

- + Improved organizational change management & internal agency-buy in
- + Ready-made templates that adhere to US Web Design System (USWDS)

✓ Governance Agreements

Provides tailored agreements that define how CSPs do business.

- + Custom blueprint for business processes and mission support
- + Enforcement of NIST 800-63 and other guidelines

✓ App Onboarding Playbook

Enables rapid integration with enterprise ICAM solutions.

- + Rapid integration of external applications with CSPs and centralized identity management systems
- + Alignment with federal Zero Trust mandates and guidance

✓ Integrated Reporting

Informs agency executive leadership and answers federal mandates.

- + Integrated dashboard reporting to agency executive leadership
- + Improves reporting requirements from FISMA and M-21-31

Efficiency. Resiliency. Security.

Easy Dynamics has been delivering innovative technology solutions to the federal government since 2006, advancing its varied missions with maximum efficiency and value. We shine the bright light of cybersecurity on everything we do, illuminating the critical importance of operational security and risk mitigation across all of our core services.

Visit easydynamics.com for more information.

FEDERAL EXPERIENCE

- Department of Agriculture
- Department of Homeland Security
- Defense Information Systems Agency
- Defense Logistics Agency
- Naval Special Warfare Command
- Federal Law Enforcement Training Center
- National Institute of Standards and Technology
- Cybersecurity and Infrastructure Security Agency
- Internal Revenue Service
- General Services Administration
- Department of the Treasury
- Health & Human Services
- Social Security Administration
- Department of Education

CORE CYBERSECURITY CAPABILITIES

- ICAM
- Cloud Modernization
- Risk Management
- Automation & Resiliency

