

# CREDENTIAL SERVICE PROVIDER GO-LIVE

The ICAM Accelerator that Serves the American Public

### Leveraging an external Credential Service Provider (CSP) allows organizations to focus on their mission.

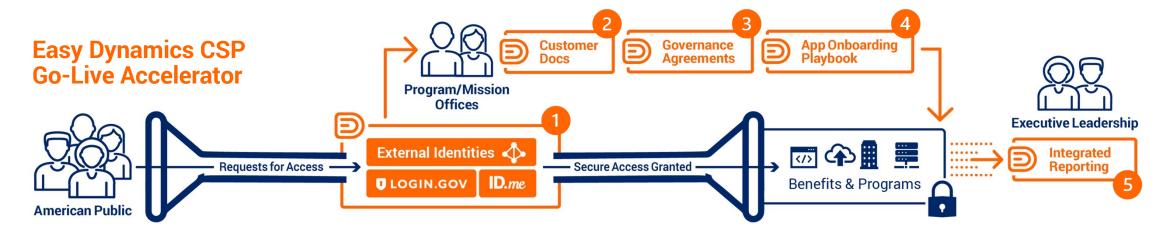


CSPs specialize in **identity proofing and credential management,** allowing agencies to dedicate their finite resources to **achieving mission goals.** 





### With our CSP Go-Live accelerator, agencies can start benefitting from an external CSP strategy on day one.

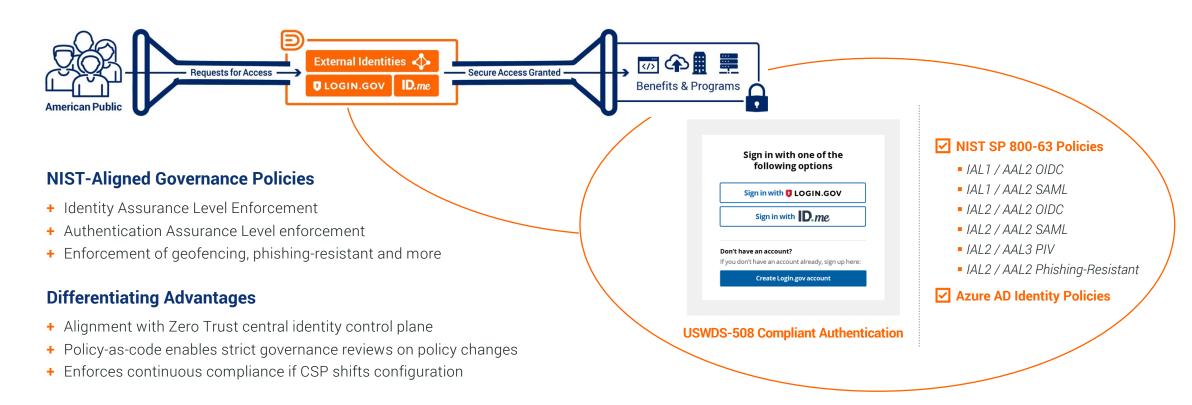


Our unique framework includes **five solution elements** that collectively reduce time to market **by up to 60%.** 



### **Identity Integration** serves the public with trusted identities and authentication.





## **Customer Docs** facilitate organizational change management and boost stakeholder buy-in.

Our ready-made document templates adhere to US Web Design System (USWDS) design principles and include **explainers** and **FAQs**, **starter content**, **and breakdowns of authenticator options**.



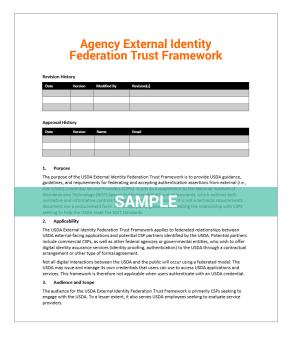




### Our customizable **Governance Agreements** define how CSPs do business with agencies.

#### **Example: Federation Trust Framework (FTF)**

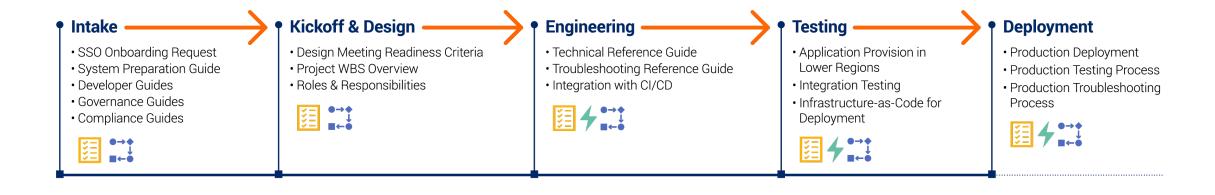
- Describes federation roles & responsibilities
- ✓ Provides key input for Interagency Agreements
- ✓ Defines CSP technical requirements
- Stipulates independent assessment & certification against NIST standards
- Details identity attribute bundles
- ✓ Features CSP incident response responsibilities





### The **App Onboarding Playbook** enables rapid integration with enterprise ICAM solutions.

Automation or Deployed Through Code Business Process Engineering





Playbooks, Guides, Documentation & Other Artifacts

## **Integrated Reporting** meets federal mandates and provides insights to agency leadership.

- CY23 CIO Metrics Dashboard
- **☑** Application Onboarding Tracker
- ✓ Intelligence Insight

#### **Insights include:**

- + Sign-ins from known malicious IP addresses
- + Impossible travel scenarios
- + Unusual resource/site access
- + Password cracking/brute force campaigns
- + Multi-stage attacks using correlated behavior







### Quick Summary

Easy Dynamics has successfully managed external CSP go-live for three federal enterprise-level ICAM programs.

Based on these experiences, we've developed an accelerator with **five components that work in concert** with each other.

Deploying our accelerator **drastically reduces the time** between contracting with a CSP and reaping business value.





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